PWS_2250001_CP_20250623_INVESTIGATION

Texas Commission on Environmental Quality
Investigation Report

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Customer: City of Mount Pleasant
Customer Number: CN600130926

Regulated Entity Name: CITY OF MOUNT PLEASANT
Regulated Entity Number: RN103728853

Investigation # 2082615

Incident Numbers
443283

Investigator: BLAKE REYNOLDS

Site Classification SW >10K CONNECTION

Supervisor: JENNIFER BREWTON
Approved Date: 07-15-2025

Conducted: 06/23/2025 -- 06/23/2025

No Industry Code Assigned

Program(s): PUBLIC WATER SYSTEM/SUPPLY

Investigation Type: Compliance Investigation

Location: LOCATED ON N SIDE OF IH 30 ON LAKEWOOD DR IN TITUS CO

Additional ID(s) 2250001

Address: ,
, ,

Local Unit: REGION 05 - TYLER

Activity Type(s PWSCMPL - PWS Complaint
PWSRECON - PWS Recon-Reconnaissance investigation for surface water and groundwater facilities.

Principal(s):

Role	Name
RESPONDENT	CITY OF MOUNT PLEASANT

Contact(s):

Role	Title	Name	Phone	
REGULATED ENTITY CONTACT	MAYOR	HON Tracy Craig	Work	(903) 575-4000

Other Staff Member(s):

Role	Name
Supervisor	JENNIFER BREWTON
Investigator	AMY CAMP
QA Reviewer	JENNIFER BREWTON

Associated Check List

Checklist Name	Unit Name
PWS COMPLAINT INVESTIGATION	COMPLAINT
WATER EQUIPMENT	WATER EQUIPMENT

Investigation Comments:

INTRODUCTION

TCEQ Tyler Region Investigators Mr. Blake Reynolds, and Ms. Amy Camp conducted a Complaint and Reconnaissance Investigation on June 23, 2025, in response to a complaint (Incident # 443283), at City of Mount Pleasant (PWS ID No. 2250001, CN No. 600130926).

GENERAL FACILITY AND PROCESS INFORMATION

The City of Mount Pleasant water system consists generally of a raw water pump station, a new pre-sedimentation basin with transfer pumps, two surface water treatment plants (SWTP), and a distribution system.

System pressure is maintained by three elevated storage tanks located in various parts of the city. The elevated storage tanks satisfy the City's emergency power requirements; however, the system has a 475 KW Diesel Generator serving as an alternate power source at the Lake Bob Sandlin Raw Water Pump Station, and a diesel driven service pump at the I-30 SWTP.

The City of Mount Pleasant wholesales treated surface water to Tri-SUD through four air-gapped interconnections (serving 4,518 connections) and seven direct pressure interconnections (serving 1,060 connections). The City of Winfield is provided water through one air-gapped interconnection (serving 285 connections which includes Miller's Cove).

BACKGROUND

The most recent Comprehensive Compliance Investigation was conducted on April 7, 2024. Please see CCEDS investigation #2001101. There has been 1 prior complaint filed on this system within the last five years.

ADDITIONAL INFORMATION

On June 6, 2025, the TCEQ Tyler Regional Office received a complaint via the TCEQ Customer Hotline. The complaint was regarding a foul odor in the drinking water. The complaint was assigned to an environmental investigator.

Investigators Mr. Blake Reynolds, and Ms. Amy Camp conducted a Complaint and Reconnaissance Investigation on June 23, 2025. During the investigation, the investigator visited with the complainant, who informed the investigator the drinking water odor has improved. A sample was collected at an outside faucet located at the complainant's house.

Flush Valve
Total Chlorine- 1.06 mg/L
Color- 10 Color Units

TCEQ Standards
Total Chlorine- Greater than 0.50 mg/L
Color- Less than 15 color units.

During the investigation, no foul odors were documented. Therefore, no violations were documented. During the investigation, the investigators noted that sulfur pellets and moth balls were scattered outside near the complainant's location, which may create a septic-like smell. The investigators also noted a nearby leak that was being fixed by the city at the time of the investigation, as well as a local line expansion being worked on. The complaint portion of this investigation will be closed.

No Violations Associated to this Investigation

Attachments: (in order of final report submittal)

___Enforcement Action Request (EAR)
__✓__Letter to Facility (specify type) : GC
Investigation Report
___Sample Analysis Results
___Manifests
___Notice of Registration

___Maps, Plans, Sketches
___Photographs
___Correspondence from the facility
___Other (specify) :

B Reynolds

7/14/2025

Brooke T. Paup, *Chairwoman*
Bobby Janecka, *Commissioner*
Catarina R. Gonzales, *Commissioner*
Kelly Keel, *Executive Director*

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 25, 2025

The Honorable Tracy Craig, Mayor
City of Mount Pleasant
501 N Madison Ave
Mount Pleasant, Texas 75455-3650

Re: Complaint and Reconnaissance Investigations at:
City of Mount Pleasant,
Located on the N side of IH 30, on Lakewood Dr., in (Titus County), Texas
RN103728853, TCEQ Additional ID No.: 2250001, Investigation No.: 2082615

Dear Mayor Craig:

On June 23, 2025, Mr. Blake Reynolds and Ms. Amy Camp of the Texas Commission on Environmental Quality (TCEQ) Tyler Regional Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Reynolds in the Tyler Regional Office at (903) 535-5162.

Sincerely,

Jennifer Brewton

Ms. Jennifer Brewton
PWS Work Leader, Water Program
Tyler Regional Office

JCB/BLR/dfy

TCEQ Complaint Report

07/14/2025
9:57:24AM

Incident No: 443283
Media Type: WATER
Start Date: 6/9/2025 Start Time: 12:00:00AM
Received Date: 06/09/2025
Method : Phone

Staff Member: BREYNOLD
Status: Closed
Status Date: 07/11/2025
Priority: Within 30 Calendar Days

Regulated Entity: CITY OF MOUNT PLEASANT

RN103728853

Address:
TITUS County
Physical Location: LOCATED ON N SIDE OF IH 30 ON LAKEWOOD DR IN TITUS CO

Responsible Party: CITY OF MOUNT PLEASANT
Address: 501 N MADISON AVE, MOUNT PLEASANT, TX 75455

Title:

Number Complaining: 1
Frequency: CURRENT
Alleged Source: CITY OF MOUNT PLEASANT

Program Group: PUBLIC WATER SYSTEM/SUPPLY
Nature: WSQ
Effect: GENERAL

Initial Problem

On June 9, 2025, the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office received a complaint from a concerned citizen in Titus County. The complaint was regarding a foul odor in the drinking water. The complaint is identified as Incident No. 443283.

Action Taken

This complaint has been assigned and will be further investigated by an Environmental Investigator.

Closure Comments

More information will be available upon approval of the investigation report.

Investigation Number: 2082615

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