Court USB production (August 28, 2026) · thread T31

RE: External E-mail - FW: Public Information Request ? Call Logs for (903) 575?4149 on July 18, 2025

2 message(s), 2025-11-13 · 2025-11-14. Public copy: personal contact details and excluded-subject material boxed.

1. 2025-11-13 20:21 Michelle Thomason · 0 att.
2. 2025-11-14 21:07 Andrea Hamilton · 2 att.

From:	Michelle Thomason <Michelle.Thomason@optimum.com>
To:	Candias Webster <cwebster@mpcity.org>; Andrea Hamilton <Andrea.Hamilton@optimum.com>
Cc:	Austin Beck <abeck@dtrglaw.com>
Date:	2025-11-13 20:21:55+00:00
Subject:	**RE: External E-mail - FW: Public Information Request – Call Logs for (903) 575-4149 on July 18, 2025**
Attachments:	—
USB file:	RE External E-mail - FW Public Information Request – Call Logs for (903) 575-4149 on July 18, 2025.msg

CAUTION: [EXTERNAL EMAIL]

Hi Candias and Andrea,

Andrea,
can we provide phone records for the City of My Pleasant? According to Case # 01024587 (903-575-4149) was a port out as of 11-07. Please see below:

*Pursuant to the Texas Public Information Act, Texas Government Code chapter 552, I respectfully request copies of telephone records for the City telephone number **(903) 575-4149** for **July 18, 2025**.*

*Specifically, I request all records reflecting **incoming and outgoing calls** to and from **(903) 575-4149** for that date, including but not limited to: **call detail records, call logs, billing records, or any other documents** showing, for each call during the 24-hour period from **12:00 a.m. through 11:59 p.m. on July 18, 2025**:*

Thanks,

Michelle

Michelle Thomason
Enterprise Account Representative
Optimum Business
903-245-7430

Michelle.thomason@optimum.com
Fiber Billing Questions and Support – 866-232-5455
Coax Billing Questions, Tech Support – 800-490-9604

From: Candias Webster <cwebster@mpcity.org>
Sent: Thursday, November 13, 2025 11:09 AM
To: Michelle Thomason <Michelle.Thomason@optimum.com>
Cc: Austin Beck <abeck@dtrglaw.com>
Subject: External E-mail - FW: Public Information Request – Call Logs for (903) 575-4149 on July 18, 2025

> **Caution:** This is an external email and may contain suspicious content. Please do not click links or attachments unless you recognize the sender and know the content is safe

Michelle,

Are you able to assist in this records request for July 18, 2025?

Thank you,
Candias Webster, TRMC, CMC
Assistant City Manager/ City Secretary
City of Mt. Pleasant
Office: 903-575-4000
Cell: [redacted]
Fax: 903-577-1828

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From: Kyle Moring <[redacted]>
Sent: Thursday, November 13, 2025 8:02 AM
To: Candias Webster <cwebster@mpcity.org>
Cc: Austin Beck <abeck@dtrglaw.com>
Subject: Public Information Request – Call Logs for (903) 575-4149 on July 18, 2025

CAUTION: [EXTERNAL EMAIL]

Good morning,

Pursuant to the Texas Public Information Act, Texas Government Code chapter 552, I respectfully request copies of telephone records for the City telephone number **(903) 575-4149** for **July 18, 2025**.

Specifically, I request all records reflecting **incoming and outgoing calls** to and from **(903) 575-4149** for that date, including but not limited to: **call detail records, call logs, billing records, or any other documents** showing, for each call during the 24-hour period from **12:00 a.m. through 11:59 p.m. on July 18, 2025**:

- Date and time of the call;
- Duration of the call;
- Direction (incoming or outgoing); and
- Originating and destination telephone numbers.

I am requesting **only call log and billing type information**, **not** the content of any communications.

Please provide the records in electronic format (PDF or similar) and send them by email to the address listed below, if possible. If there will be any charges for fulfilling this request, please provide me with a written itemized cost estimatebefore proceeding if the total will exceed $40.

If you contend that any portion of the requested information is exempt from disclosure, please (1) **cite the specific statutory exemption(s)** you believe apply, and (2) **release all reasonably segregable non-exempt portions** of the records.

If no responsive records exist, or if the number (903) 575-4149 is not a City-assigned line, please confirm this in writing.

Thank you for your attention to this request. I look forward to your response within the time period required by the Texas Public Information Act.

With gratitude,

Kyle Moring

[redacted]

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From:	Andrea Hamilton <Andrea.Hamilton@optimum.com>
To:	Michelle Thomason <Michelle.Thomason@optimum.com>; Candias Webster <cwebster@mpcity.org>
Cc:	Austin Beck <abeck@dtrglaw.com>
Date:	2025-11-14 21:07:31+00:00
Subject:	**RE: External E-mail - FW: Public Information Request – Call Logs for (903) 575-4149 on July 18, 2025**
Attachments:	image001.png, image002.png
USB file:	RE External E-mail - FW Public Information Request – Call Logs for (903) 575-4149 on July 18, 2025_1.msg

CAUTION: [EXTERNAL EMAIL]

Hi Candias,

I submitted a request for the call detail that you are needing for this issue. I am unsure of the turnaround time for this type of request but will see what I can find out and provide you with an update. Please let me know if you have any questions.

Thanks,

Andrea

Andrea Hamilton
Account Service Manager
Optimum Business
903-216-0373 Cell
andrea.hamilton@optimum.com
1820 S SW Loop 323
Tyler, TX 75702

Optimum Support #'s
Legacy Suddenlink Fiber: 1-866-232-5455
-Trouble Shooting Option 4
-Billing Option 2
Legacy Suddenlink Coax: 1-800-490-9604
Legacy Optimum Coax: 1-888-276-5255

*****PTO ALERT*****
11/24/25 – 11/28/25

Business Services Sales Operations
optimumbusiness.com

From: Michelle Thomason <Michelle.Thomason@optimum.com>
Sent: Thursday, November 13, 2025 2:22 PM
To: Candias Webster <cwebster@mpcity.org>; Andrea Hamilton <Andrea.Hamilton@optimum.com>
Cc: Austin Beck <abeck@dtrglaw.com>
Subject: RE: External E-mail - FW: Public Information Request – Call Logs for (903) 575-4149 on July 18, 2025

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Kyle Moring

[redacted]

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Attachment: image001.png



Attachment: image002.png

