From: Kyle Moring
Subject: Re: Texas Public Information Act Request – Walmart Store #131 Inspection Records (July 6–10, 2026)
Date: July 23, 2026 at 9:51 PM
To: Candias Webster cwebster@mtpleasanttx.gov
Cc: Rob Vine rvine@mtpleasanttx.gov, Austin Beck abeck@dtrglaw.com, Lea Ream lream@dtrglaw.com, Wesley Lyon wlyon@mtpleasanttx.gov, Carl Hinton CHinton@mtpleasanttx.gov, Debbie Corbell DCorbell@mtpleasanttx.gov, Kelly Redfearn KRedfearn@mtpleasanttx.gov, Jonathan Hageman JHageman@mtpleasanttx.gov

Ms. Webster,

Thank you for sending the two PDFs. I understand from your email that the City considers the request closed as of July 23, 2026. However, the production appears incomplete in several identifiable respects. The refrigeration packet begins with source pages 3/4 and 4/4; the underlying complaint and referenced complaint records were not included; and the electronic source records and original photographs requested on July 9, 2026 were not produced.

Accordingly, please keep the July 9 request open and complete the production. This follow-up does not narrow, replace, or waive the original request. To the extent the City contends that any specifically identified item below falls outside the original request, please treat that item as a supplemental Texas Public Information Act request received July 23, 2026, without affecting my position that it was already responsive.

The Mayor and City Council remain copied for awareness of the recurring pattern of records-production and inspection-documentation issues reflected in this matter and prior related correspondence. This request remains directed to the City through the City Secretary/Public Information Officer. No council action, deliberation, reply-all response, or individual response from the Mayor or any council member is requested. Please route all substantive responses, clarifications, cost estimates, preservation matters, and responsive-record coordination through the City Secretary/Public Information Officer.

1. Missing Permit Manager pages and incomplete July 20 entry

The refrigeration PDF begins with Permit Manager source pages 3/4 and 4/4. Pages 1/4 and 2/4 were not produced, and the appended photograph sheets do not replace the missing system pages.

Please produce:

- Source pages 1/4 and 2/4.
- The complete saved or finalized July 20, 2026 inspection entry in its electronically maintained form or as a complete electronic export.
- All responsive drafts and prior versions.
- All attachments in their existing electronic format.
- All available audit, activity, revision, workflow, status, and attachment history.

The produced entry also contains inconsistencies that the source record and history should resolve: “Purpose” is listed as “Routine,” while the narrative describes a complaint inspection; “Last Inspection Date” remains July 9, 2026; the outcome is “Passed,” while a July 30, 2026 compliance date is assigned; “Accompanied By” is blank; and no reliable inspection start or completion time is shown.

Please also produce existing City records identifying the persons who participated in or accompanied the July 20, 2026 inspection, including responsive notes, communications, calendar entries, photographs, and any field or audit history associated with the blank “Accompanied By” entry.

2. Missing Sunday complaint or notification

The narrative states that the Code Department “was made aware on Sunday” that refrigeration equipment was out of order and describes the July 20, 2026 visit as an “Upon complaint inspection.” The production contains no complaint, call, email, text message, social media referral, portal submission, dispatch record, intake record, assignment, or other communication showing how the City received and routed that information.

Please produce the complete complaint or notification, including the original source record, date and time received, recipient, method of communication, content and attachments, routing and assignment history, related notes and communications, and the record linking it to the July 20, 2026 inspection. Complainant information may be redacted only to the extent authorized by law.

3. FS-473734 and FS-473844

The July 20 Permit Manager printout displays both FS-473734 and FS-473844. The October 28, 2025 City HSCloud report also displayed both identifiers, but neither complaint file was included in the July 23, 2026 production. I am not asserting that either identifier is the new Sunday refrigeration complaint. The records do show that both identifiers remained associated with the permit record in the City’s system.

Please produce the complete electronically maintained records for FS-473734 and FS-473844, including complaint intake and source records, attachments, assignment and routing history, links to permits and inspections, status and closure history, audit and revision history, database relationship fields, exports, reports, and related communications.

Please preserve the complete database records and history for both identifiers while this request and the related proceedings remain pending.

4. Electronic records, original photographs, and metadata

Both PDFs are flattened, image-only compilations. They do not include the electronically maintained inspection records, embedded source files, original photograph files, or available file and attachment metadata requested on July 9, 2026.

Please produce:

- Complete electronic exports of the responsive HSCloud, Permit Manager, permitting, inspection, complaint, and related system records.
- The original photographs in their existing file formats.
- Available filenames, capture timestamps, EXIF data, uploader or creator information, attachment identifiers, and attachment history.
- Other responsive electronically stored records in the requested electronic medium.

Texas Government Code §552.228(b) addresses production in a requested electronic medium when the statutory conditions are met. If the City cannot provide the requested medium for a reason stated in that section, please provide the information in another medium acceptable to me under §552.228(c). If the City determines that production requires programming or manipulation and the conditions in §552.231(a) apply, please provide the written statement required by §552.231(b).

5. Records supporting the July 20 refrigeration narrative

The July 20 narrative states that a breaker flipped, a refrigeration line leaked, a technician made repairs, workers prevented customers from purchasing affected products, all affected items remained below 41°F, and only lettuce or salad products were removed. The production contains no alarm history, historical case-temperature record, product-disposition record, technician ticket, repair record, electrical record, or contemporaneous employee instruction supporting those categorical statements.

Contemporaneous social media reports are not conclusive, but specific accounts describe product removal beyond lettuce or salad and an affected product range broader than the City's account. The Monday infrared photographs show selected surface readings below 41°F when photographed; they do not establish Sunday's temperature history, the outage duration, the highest temperature reached, internal food temperatures, or whether the photographed products remained in the cases throughout the outage or were later restocked.

Please produce all responsive records in the City's possession, custody, control, or right of access that the City received, reviewed, relied upon, or maintains, including:

- Refrigeration alarms, case temperature histories, remote monitoring logs, and exception alerts from Saturday through Monday.
- Time-and-temperature records identifying the time, unit or location, product, device, reading, and person taking the measurement, including any probe-temperature readings.
- Product hold, removal, discard, destruction, shrink, inventory loss, donation, claims, and disposition records.
- Records identifying whether the products photographed Monday were held through the outage, returned after evaluation, or newly stocked.
- Maintenance and refrigeration work orders, including technician or contractor identities and registration records, dispatch and arrival records, diagnoses, service notes, invoices, parts, photographs, completion records, and testing.
- Breaker, circuit, panel, electrical inspection, refrigeration line, leak, power outage, and related power interruption records.
- Any permit, inspection, contractor registration, or other permitting record required, considered, reviewed, or relied upon in connection with the reported breaker issue, refrigeration line leak, technician work, repair, power outage, or related power interruption.
- Incident reports and related City-held communications.
- Any City-held record identifying the plastic sheeting, its intended use, who directed its use, and when it was installed or removed.

6. Supporting records for the July 9 inspections

The July 9 deli inspection, card 2328, records a priority hot-holding violation at 112°F and a priority-foundation date-marking violation described as "Multiple items out of date." The "Correct By" and "Action" fields are blank, no follow-up period is selected, the affected foods are not identified, and the production contains no verification or corrective-action record.

Please produce all records identifying the affected food, quantity, corrective action and disposition, correction time, verification temperature, responsible employee, inspector verification, photographs, temperature logs, discard or waste records, and any follow-up or reinspection.

The July 9 reports also identify Liquid Environmental and a June 26 service date and mark the item covering grease-trap and trip-ticket compliance as "IN." Please produce any grease-trap service ticket, trip ticket, manifest, pump-out record, invoice, photograph, note, or other record reviewed, received, or relied upon in making that determination, together with the relevant native entry and audit history.

DSHS records from the October 28, 2025 joint inspection documented exposed bread. The July 9, 2026 bakery report marks the food-protection item "IN," while the City's bakery photograph appears to show uncovered bread or rolls on rolling racks. The photograph alone may not establish a violation, but please produce any existing record showing whether the prior condition was reviewed during the July 9 inspection and any time, temperature, cooling, protection, or corrective-action record explaining the photographed condition.

Every reviewed City inspection form containing a "Time out" field leaves that field blank. Please produce existing electronic timestamps showing submission, synchronization, or finalization of the July 9 and July 20 inspections, together with any policy or instruction governing completion of the "Time out" field. I am requesting existing records, not asking the City to create a time that was never recorded.

7. TPIA response, payment documentation, and preservation

Texas Government Code §552.221(a) requires prompt production. If the City cannot produce the remaining information within ten business days, please provide the written certification and reasonable production date required by §552.221(d). Because my July 9 email was sent after business hours, I understand the likely receipt date to be July 10 and the likely tenth business day to be July 24, absent an excluded business day. Please identify any different receipt date or excluded day used by the City.

For any category as to which the City determines that it has no responsive information, please provide the written notice required by §552.221(f). If the City relies on a previous determination to withhold information, please identify that determination as required by §552.221(g). For any other responsive information the City seeks to withhold, please comply with the applicable Attorney General ruling and notice requirements. The §552.275 personnel-time statement is not a certification that the production is complete.

Please also provide a receipted invoice or payment confirmation for the $15 payment showing the payment date, amount, method or transaction reference, and zero balance, together with the contemporaneous calculation supporting the one-hour labor charge. I am not asserting that the hourly rate itself was unauthorized.

Please preserve all responsive records, electronic files, original photographs, metadata, database and audit history, communications, and temporary-custodian information while this request and the related proceedings remain pending.

With gratitude,

Kyle Moring

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> On Jul 23, 2026, at 11:50 AM, Candias Webster <cwebster@mtpleasanttx.gov> wrote:
>
> Mr. Moring,
>
> Here is the information you requested.
>
> This request is closed as of 07/23/2026
>
> **Thank you,**
> **Candias Webster, TRMC, CMC**
> **Assistant City Manager/ City Secretary**
> **City of Mt. Pleasant**
> **Office: 903-575-4000**
> **Cell:**
> **Fax: 903-577-1828**

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From: Candias Webster
Sent: Thursday, July 23, 2026 8:44 AM
To: 'Kyle Moring' < >
Cc: Rob Vine <rvine@mtpleasanttx.gov>; Austin Beck <abeck@dtrglaw.com>; Lea Ream <lream@dtrglaw.com>; Wesley Lyon <wlyon@mtpleasanttx.gov>; Carl Hinton <CHinton@mtpleasanttx.gov>; Debbie Corbell <DCorbell@mtpleasanttx.gov>; Kelly Redfearn <KRedfearn@mtpleasanttx.gov>; Jonathan Hageman <JHageman@mtpleasanttx.gov>
Subject: RE: Texas Public Information Act Request – Walmart Store #131 Inspection Records (July 6–10, 2026)

Mr. Moring,

Please call 903-575-4000 and speak with Courtenay to make your payment. Once payment has been confirmed, I will send you the information.

Pursuant to Texas Government Code § 552.275(d), the City provides the following information regarding personnel time: Time spent complying with this request: 1 hour. Cumulative personnel time spent responding to your public information requests during the current fiscal year period: 33.5 hours. The City has established a limit of 36 hours of personnel time per fiscal year for a requestor.

Once this limit is reached, the City is required to provide a written cost estimate and may charge for subsequent requests as permitted by law.

Thank you,
Candias Webster, TRMC, CMC
Assistant City Manager/ City Secretary
City of Mt. Pleasant
Office: 903-575-4000
Cell:
Fax: 903-577-1828

This document/description/text may have been generated by Microsoft Copilot and edited by me

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From: Kyle Moring < >
Sent: Thursday, July 9, 2026 8:36 PM
To: Candias Webster <cwebster@mtpleasanttx.gov>
Cc: Rob Vine <rvine@mtpleasanttx.gov>; Austin Beck <abeck@dtrglaw.com>; Lea Ream <lream@dtrglaw.com>; Wesley Lyon <wlyon@mtpleasanttx.gov>; Carl Hinton <CHinton@mtpleasanttx.gov>; Debbie Corbell <DCorbell@mtpleasanttx.gov>; Kelly Redfearn <KRedfearn@mtpleasanttx.gov>; Jonathan Hageman <JHageman@mtpleasanttx.gov>
Subject: Texas Public Information Act Request – Walmart Store #131 Inspection Records (July 6–10, 2026)

Ms. Webster,

Pursuant to the Texas Public Information Act, Texas Government Code Chapter 552, I request copies of all existing public information concerning the City's inspection, visit, investigation, follow-up, reinspection, complaint review, code-compliance, food/health inspection, grease trap/FOG, wastewater/pretreatment, public works, utility, building/plumbing, or related governmental activity involving:

Walmart Supercenter Store #131

2311 S. Jefferson Avenue

Mount Pleasant, Texas 75455

DATE RANGE REQUESTED

Monday, July 6, 2026 through Friday, July 10, 2026, inclusive.

This request specifically includes the inspection of Walmart Store #131 conducted on or about Thursday, July 09, 2026, and all records created, received, maintained, modified, uploaded, reviewed, approved, exported, transmitted, closed, or otherwise handled during the above date range that relate to that inspection or any related inspection activity.

To the extent any records concerning the July 09, 2026 inspection are created, modified, reviewed, approved, exported, transmitted, or closed after July 09, 2026 but before this request is processed, please include those records as well.

Please also include any earlier record, DSHS record, complaint, referral, note, attachment, photograph, communication, or prior inspection item that was referenced, attached, relied on, reviewed, discussed, or used in connection with the July 09, 2026 inspection, even if that earlier record was originally created before July 6, 2026.

SCOPE OF REQUEST

This request includes all records concerning Walmart Store #131 and any food establishment, food department, tenant, concession, kiosk, restaurant, or food-service operation located within or associated with the store, including but not limited to: grocery; bakery; deli; Subway (if present, inspected, scheduled, attempted, deferred, separately permitted, or discussed); meat/seafood; produce; food storage; food preparation; food service; refrigerated or frozen food areas; backroom areas; receiving/loading areas; waste areas; restrooms; handwashing sinks; warewashing areas; three-compartment sinks; mop/service sinks; floor drains; grease traps or grease interceptors; and wastewater, sewer, pretreatment, FOG, plumbing, drainage, or public works matters.

Please include records from all relevant City departments and systems, including Code Compliance, Environmental Health, Health Inspection, Public Works, Utilities, Wastewater, Pretreatment, FOG/Grease Management, Building Inspection, Plumbing Inspection, Permitting, Work Orders, and any other department or office involved in the July 09, 2026 inspection or related activity.

KNOWN IDENTIFIERS AND SYSTEMS

Please search using all known and related identifiers, including but not limited to: Walmart Store #131; Walmart #131; Walmart Supercenter #131; Wal-Mart; WalMart; 2311 S. Jefferson; 2311 South Jefferson; Grocery; Bakery; Deli; Subway; Wal-Mart Licensing-Grocery; WalMart Licensing-Deli; WalMart Licensing-Bakery; CCS-FRM-372; New Retail Food 2022; Building Inspection Report; Grease Trap Inspection; David Quada; Logan Tice; [redacted]; Dillon Perry; Lisa Smith; and Tyler Wilkerson.

Please include records maintained in, exported from, uploaded to, attached to, or associated with HSTouch, HSCloud, MyGovTech, OpenGov, HealthSpace, HealthSpace Data Systems, or any other inspection, permitting, code-compliance, health, public works, utility, wastewater, pretreatment, FOG, work-order, document-management, cloud, mobile, or vendor-hosted system used by the City.

RECORDS REQUESTED

Please provide the complete inspection file for the July 09, 2026 Walmart Store #131 inspection, including all records in draft, final, native, exported, printed, scanned, uploaded, attached, or transmitted form. This includes, but is not limited to:

1. All inspection reports, draft reports, final reports, inspection checklists, worksheets, field notes, handwritten notes, violation lists, scores, observations, corrective-action records, follow-up records, reinspection records, closure records, approval records, supervisor review records, quality-control records, permits, notices, warnings, citations, letters, and related documents.
2. All photographs, videos, thumbnails, uploaded media, embedded media, inspection attachments, annotated images, mobile-device photographs, surveillance excerpts (if obtained or maintained by the City), and any other visual or audio-visual records.
3. All emails, email attachments, text messages, SMS/MMS messages, instant messages, chat messages, platform messages, portal messages, letters, memoranda, calendar entries, call logs, voicemail records, internal notes, handwritten notes, supervisor notes, and communications concerning the inspection.
4. All records showing the inspection was scheduled, assigned, routed, conducted, completed, reviewed, approved, transmitted, exported, printed, scanned, uploaded, closed, reopened, modified, or otherwise handled.
5. All platform records, database records, audit logs, activity logs, version histories, workflow histories, status histories, export logs, print logs, download logs, attachment logs, user IDs, inspector IDs, uploader IDs, timestamps, inspection IDs, establishment IDs, permit IDs, license IDs, card IDs, object IDs, GUIDs, UUIDs, work-order IDs, activity IDs, report IDs, attachment IDs, letter IDs, and any other system identifiers associated with the inspection.

SPECIFIC ISSUES TO INCLUDE

This request specifically includes all records showing whether, when, how, by whom, and with what findings the following issues were checked, documented, photographed, measured, discussed, corrected, verified, deferred, not checked, or closed during or in connection with the July 09, 2026 inspection:

1. Hot water issues, including lack of hot water, inadequate hot water, inadequate water temperature, inadequate water pressure, and handwashing, warewashing, three-compartment, bakery, deli, Subway, restroom, or mop/service sink water, or any other fixture relevant to food safety, sanitation, handwashing, warewashing, or plumbing compliance.
2. Sanitizer issues, including sanitizer concentration, sanitizer buckets, wiping-cloth sanitizer, warewashing sanitizer, dishwasher/warewasher sanitizer, chlorine sanitizer, quaternary ammonium sanitizer, chemical sanitizer, thermal sanitizer, test strips (missing, expired, or inaccurate), chemical dispensers, sanitizer logs, sanitizer measurements, and any corrective action or verification.
3. Cross-contamination issues, including raw food stored over or near ready-to-eat food, food separation, food protection, cross-contact, contaminated equipment, contaminated utensils, employee handling practices, glove use, handwashing, food-contact surfaces, non-food-contact surfaces, storage practices, preparation practices, display practices, packaging, exposed food, adulterated food, open packages, damaged packages, dented cans, or any condition creating a risk of contamination or cross-contamination.
4. Bakery backroom ceiling issues, including the bakery backroom ceiling falling in, sagging, damaged, loose, detached, missing, deteriorated, water-damaged, leaking, stained, moldy, contaminated, unsafe, or otherwise not properly installed, maintained, cleanable, or protective. This includes ceiling tiles, ceiling panels, ceiling grid, insulation, dust, debris, roof leaks, water intrusion, physical-facility defects, building-maintenance issues, repair records, work orders, contractor communications, photographs, videos, and follow-up records.
5. Grease trap, FOG, wastewater, sewer, pretreatment, drainage, plumbing, floor drain, backflow, cross-connection, clog, blockage, backup, overflow, spill, odor, waste disposal, pump-out, manifest, grease-hauler, grease-interceptor, public works, utility, or related compliance issues.

This request includes all records showing whether any of the above issues were checked because they were previously noted, raised, observed, referred, or discussed during or after the October 28, 2025 joint inspection involving the Texas Department of State Health Services and the City. If any of these issues were not checked, not documented, deferred, excluded from the City's inspection, assigned to DSHS, assigned to Walmart, assigned to another City department, determined to be outside the City's scope, or otherwise not followed up on, please produce all records reflecting that fact.

GREASE TRAP, WASTEWATER, PRETREATMENT, AND PUBLIC WORKS RECORDS

Please include all grease trap, grease interceptor, FOG, wastewater, pretreatment, sewer, utility, public works, plumbing, drainage, and work-order records related to the July 09, 2026 inspection or this location during the requested date range. This includes grease trap inspection reports, grease interceptor records, pump-out records, cleaning logs, service records, hauler records, manifests, invoices, photographs, videos, measurements, capacity records, installation records, repair records, replacement records, sewer-use records, pretreatment records, sampling records, test results, discharge records, utility records, work orders, service calls, complaints, violations, corrective actions, and communications.

COMMUNICATIONS WITH OTHER AGENCIES OR THIRD PARTIES

Please include all responsive records involving, received from, sent to, copied to, discussed with, or maintained for or by any other agency, contractor, vendor, or third party, to the extent the records are in the City's possession, custody, control, or right of access.

This includes communications or records involving: Walmart Store #131 personnel; Walmart corporate; Walmart Inc.; Walmart legal, compliance, food-safety, environmental, facilities, maintenance, or operations personnel; Subway personnel; any Subway franchisee/operator; Texas Department of State Health Services; Texas Commission on Environmental Quality; Titus County; any local health authority; any public works, utility, wastewater, pretreatment, FOG, building, plumbing, or code-compliance authority; plumbers; maintenance contractors; ceiling, roof, or building contractors; grease-trap service companies; grease haulers; waste haulers; food-safety contractors; pest-control contractors; software/platform vendors; inspection-system support personnel; and any other person or entity connected to the July 09, 2026 inspection or related issues.

REQUESTED FORMAT

Please produce all responsive records electronically in native format with metadata intact whenever possible. Please do not satisfy this request only by producing scanned PDFs, flattened PDFs, screenshots, printed copies, image-only PDFs, or thumbnail images if native/source records exist.

Emails: please produce .eml, .msg, PST, MBOX, or equivalent exports with full headers, routing information, timestamps, senders, recipients, cc/bcc information, attachments, embedded images, and metadata intact.

Text messages, chats, instant messages, and platform messages: please produce exports showing sender, recipient, date, time, message content, attachments, photographs, videos, and available metadata. This includes responsive communications on City-issued devices/accounts and on personal devices/accounts if the communication concerns official City business.

Photographs and videos: please produce the original image or video files as stored, captured, uploaded, or attached (JPG, JPEG, PNG, HEIC, TIFF, MP4, MOV, AVI, or equivalent), with EXIF data, GPS/geolocation data, timestamps, file names, file paths, file-creation dates, file-modification dates, uploader information, attachment information, and other available metadata intact.

Inspection, permitting, health, code-compliance, public works, utility, wastewater, pretreatment, FOG, or work-order systems: please produce native system exports, database exports, CSV/XLSX exports, report exports, audit logs, activity logs, workflow histories, status histories, version histories, attachment exports, and all associated metadata.

Please maintain parent-child relationships between records and attachments where possible, including emails and attachments, inspection records and photographs, inspection records and videos, work orders and attachments, platform records and associated files, and reports and their source records.

VENDOR-HOSTED OR THIRD-PARTY SYSTEMS

Please do not exclude responsive records because they are stored in a third-party software platform, archived account, mobile device, cloud system, inspection application, permitting system, public works system, utility system, wastewater system, pretreatment system, FOG system, vendor-hosted database, contractor-maintained system, or other non-City-hosted location if the City owns the information, has a right of access to the information, or the information was created, received, maintained, used, or transmitted in connection with official City business.

REDACTIONS AND WITHHOLDINGS

If any responsive information is withheld or redacted, please identify the specific record or category of records withheld, state the statutory basis for each withholding or redaction, release all reasonably segregable non-exempt portions, and provide a copy of any request for an Attorney General ruling or third-party notice concerning this request.

COSTS AND CLARIFICATION

If the estimated charges will exceed $40.00, please provide a written, itemized cost estimate before incurring the charges. If any portion of this request is considered unclear, overly broad, or burdensome, please contact me in writing so I may clarify or narrow the request without waiving any portion of it.

PREFERRED PRODUCTION METHOD

Please provide the responsive records by electronic download link, secure file transfer, email, USB drive, or another electronic method that preserves native files, attachments, and metadata.

This request seeks existing records and does not ask the City to create new records, perform legal research, or answer interrogatories. However, to the extent responsive information exists in electronic databases or software systems, please produce the existing data through native exports, structured exports, system reports, attachment exports, or other available electronic production methods.

The Mayor and City Council are copied for awareness only. This TPIA request is directed to the City of Mount Pleasant through the City Secretary/Public Information Officer. No council action, deliberation, reply-all response, or individual response from any council member is requested. Please route all responses, clarifications, cost estimates, preservation issues, and responsive-record coordination through the City Secretary/Public Information Officer only.

Please preserve all potentially responsive records while this request is pending.

Thank you for your time and assistance.

With gratitude,

Kyle Moring

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<Walmart Annual Food Inspection 7-9-26.pdf><Walmart Refrigeration issue 7-19-26.pdf>