**From:** **TDI Open Records** tdi@govqa.us
**Subject:** TDI Request #:: R028790-032526
**Date:** April 2, 2026 at 9:35 AM
**To:** Kyle Moring

TR

--- Please respond above this line ---

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Dear Kyle Moring,

**Case #2026-465 is an open/active investigation. All information that can be released at this time has been provided to R028789. We recommend submitting a new request in 60-90 days.**

To see the documents, log in to My Request Center and enter your Reference Number R028790-032526.

**The documents will be available for 60 days from today.** Be sure to save or download these documents if you will need them after that. If you have not logged in before, you will need to use the "I forgot my password" link to create a new password.

**We've redacted (removed) some of the information you asked for:**

For your request, we removed the following:

Information about pending investigations by the State Fire Marshal's Office, except for basic information in the investigation report. Releasing details of the investigation would interfere with an open or pending criminal matter. This information is excepted from disclosure under Government Code Section 552.108(a)(1). Open Records Letter No. 20166-27416 allows us to withhold this information.

**Reference number:** R028790-032526
**Date of your request:** 3/25/2026 12:06:34 PM
**Information you requested:** Please see attached document.

Sincerely,
**Ignatius Okonkwo, Jr.**
Open Records Office
General Counsel Division
Texas Department of Insurance
512-676-6551

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