**From:** **Longoria, Richard Albert (ACF)** Richard.Longoria@ACF.hhs.gov
**Subject:** RE: Texas CPS/CAPTA confidentiality concern – unauthorized TPIA disclosure of CPS records and SSNs
**Date:** July 22, 2026 at 4:00 PM
**To:** Kyle Moring [redacted]
**Cc:** Mccarrell, Cory (ACF) Cory.Mccarrell@acf.hhs.gov

RL

Dear Mr. Moring,

Thank you for your email and I hope you are doing well.

After carefully reviewing the contents of your email, please know that I appreciate the emphasis you have placed on the sensitive and confidential nature of your concerns. I want to ensure that my response to your inquiry is informed, and prioritizes, the confidentiality of your identity and information referenced per your email. As such, I would like to offer the following for your consideration - along with relevant resources and contact information located at the bottom of this email for your convenience.

- Per your reference to contacting the Texas Department of Family and Protective Services (DFPS), Office of Consumer Affairs (OCA); DFPS/OCA may be able to take steps to address your concerns based on the information provided in your email. The information in your email can inform steps the agency may take and, as a result, be responsive to your concerns. In addition, you may consider contacting the Titus County District Attorney's Office directly about the details of your concerns related to the records as described in your email. I am also including contact information so that you may also contact the Texas Attorney General's Office - in light of the Texas OAG matter referenced in your email.

- The U.S. Department of Justice Civil Rights Division and Texas Health and Human Services Commission; Office of Civil Rights may also be able to address your concerns depending on the confidential details of the information contained in the records referenced in your email.

- I am not certain about whether you have received any response from the Health and Human Services (HHS) - Office of the Inspector General (OIG) per your recent complaint submission on June 15, 2026. If not, there may be delays in responding to your request. As such, please consider contacting HHS/OIG as a follow-up to your initial complaint.

As noted above, I want to ensure that my response to your inquiry is informed, and prioritizes, the confidentiality of your identity and sensitive information referenced per your email. I am hopeful that this information, and resources provided, will be helpful to you.

Thank you again for contacting our office.

Sincerely,

Richard Longoria


A HOME FOR EVERY CHILD

**Richard Longoria**
Child and Family Program Specialist

U.S. Department of Health and Human Services
Children's Bureau, Region 6
Administration for Children and Families

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**Resources and Contact Information**

**Texas Department of Family and Protective Services Office of Consumer Relations**
Mail Code Y-946
2323 Ridgepoint Drive
Austin, TX 78714-9030
Toll-free: 1-800-720-7777
Fax: 512-339-5892
https://www.dfps.texas.gov/Contact_Us/Questions_and_Complaints/OCA.asp
https://www.dfps.texas.gov

**Titus County District Attorney's Office**
Charles C. Bailey, District Attorney
email: cbailey@co.titus.tx.us
PO Box 249
Mt. Pleasant, Texas 75456
Phone: (903) 577-6726