From: **Texas DIR Public Records Center** texasdir@mycusthelp.net
Subject: [Records Center] Public Information Request :: R004701-090326
Date: September 16, 2026 at 5:26 PM
To: [redacted]

--- Please respond above this line ---

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09/16/2026

RE: PUBLIC RECORDS REQUEST of September 02, 2026, Reference # R004701-090326

Dear Kyle Moring:

DIR received a public information request from you on September 02, 2026. You requested:

"Ms. Cervantes,
Thank you for your response and for directing me to the Texas Cyber Command. I will submit a public information request to that agency.
Before DIR closes request R004678-081926, I respectfully request clarification and reconsideration of the determination that DIR has no responsive records.
On April 28, 2026, I sent a written cybersecurity and privacy incident tip from [redacted] to DIRSecurity@dir.texas.gov concerning the City of Mount Pleasant and its OpenGov financial transparency portal. My August 19 request expressly encompassed that submission and any records showing its receipt, routing, referral, transfer, or disposition.
Please confirm whether DIR's search included the DIRSecurity mailbox and associated archives, mail-routing systems, ticketing or case-management systems, shared drives, and records maintained by the personnel responsible for that address at the time of my submission.
If responsive cybersecurity records were transferred to Texas Cyber Command or another custodian under House Bill 150, please identify the recipient agency or office and, if reflected in existing records, the date of transfer. If DIR cannot provide this clarification outside the Public Information Act, please treat this reply as a supplemental request for existing records sufficient to show:
1. The receipt, rejection, automated forwarding, routing, referral, retention, deletion, transfer, or other disposition of my April 28 email;
2. The transfer or migration of responsive cybersecurity records, mailboxes, queues, or case files from DIR to Texas Cyber Command or another custodian; and
3. The destination and date of any such transfer or referral.
I am not asking DIR to create new information, answer legal questions, or disclose sensitive technical information. I am requesting clarification of the custodial disposition and production of any existing, reasonably segregable responsive records.
For ease of reference, I have attached a PDF copy of my April 28 email. Please preserve that message and its associated metadata while this matter is reviewed.
Thank you for your assistance.
Respectfully,
Kyle Douglas Moring
[redacted] | [redacted]"

Following the official transition of the statewide cybersecurity powers and duties from DIR to Texas Cyber Command (TxCC) in March, DIR employees no longer receive emails directed to the DIRSecurity address. Instead, emails sent to the DIRSecurity address are submitted to a shared mailbox that TxCC users have access to. You may submit a public information request to TxCC here: https://www.txcc.texas.gov/public-information-act.

Regards,

Gloria Cervantes
Program Specialist

To monitor the progress or update this request please log into the Public Records Center

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