From: **Ebeier,Courtney (HHSC)** Courtney.Ebeier@hhs.texas.gov
Subject: Kyle Moring A01272026.0450037 Investigator name; OIG Ticket ID WP-000049 - Response
Date: February 9, 2026 at 6:56 PM
To: Kyle Moring [redacted]

CE

Good afternoon, Kyle:

I am following up on your request for as set forth in your email below.

The complaint was not assigned to an OIG investigator, and rather, was referred to DSHS as a matter outside of OIG's investigatory purview. HHSC has no publicly releasable documents pursuant to confidentiality of complaint materials under **Texas Governent Code Section** 544.0259(e).

In the event you are seeking DSHS related information, you would need to request that directly from DSHS.

This should complete the records request to HHSC.

Thank you,

Courtney Ebeier, Attorney
Open Records Department
Legal Services Division
4601 W. Guadalupe St., MC: 1070
Austin, TX 78751
hhs.texas.gov

TEXAS Health and Human Services | Office of Chief Counsel

NOTICE: This communication may be confidential and/or privileged under law - specifically including Tex. R. Civ. P. 192, Article V of the Texas Rules of Evidence, and other applicable statutory, quasi-statutory, and common law. Accordingly, pursuant to Chapter 552 of the Texas Gov't Code (the "Texas Public Information Act") and court interpretations thereof, the information that is contained within this communication may not be subject to disclosure to the public under Section 552.101, et seq., of the Code - specifically including Sections 552.103, 552.107, 552.108, and 552.111 - and further may be protected from disclosure or production for other purposes, such as in the context of civil discovery.

-----Original Message-----

From: Kyle Moring
To: HHS OCC Legal Open Records Request
Subject: Texas Public Information Act Request – OIG Referral System Ticket WP-000049 (Assignment/Investigator) - Reference no. A01272026.0450037
Date: Monday, January 26, 2026 4:51:14 PM

WARNING: This email is from outside the HHS system. Do not click on links or attachments unless you expect them from the sender and know the content is safe.

Good afternoon,
Pursuant to the Texas Public Information Act (Tex. Gov't Code Chapter 552), I request access to all publicly releasable records sufficient to identify who was assigned to the

investigation (or follow-up review) stemming from my OIG intake/complaint documented in the OIG Referral System under Ticket ID WP-000049.

This request is limited to administrative and assignment/routing information (i.e., who was assigned, when, and by what unit). I am not requesting investigative substance (for example: witness statements, evidence, investigative notes, or deliberative analysis). If any responsive record contains both exempt and non-exempt information, please redact the exempt portions and release the remainder.

Time frame: December 01, 2025 to the present.

Requested records (records "sufficient to show" are acceptable):

Case/reference number and intake metadata for Ticket WP-000049, including (if maintained): date received, date opened, disposition/status (open/closed), and assigned unit/division.

Assignment and routing records for Ticket WP-000049, including:

The name, title, and agency unit/division of the person(s) (investigator/analyst/supervisor) to whom the matter was assigned for follow-up;
The date/time of assignment and any subsequent reassignment/transfer history (names/titles/units and dates); and
Any routing/assignment entry, tasking entry, assignment log, referral/assignment memorandum, or case-management system export/printout (including a screenshot/print view, if that is how the information is maintained) that reflects the assignment and/or reassignment.
Publicly releasable directory/contact information for the assigned person(s), limited to what is available for public disclosure (for example: office mailing address, main office line, and official agency email address or format, if maintained as a public directory entry).

If no investigator (or other staff member) was assigned to Ticket WP-000049, please provide records sufficient to show that no assignment occurred and identify the unit/division (if any) that retained the matter and its current disposition.

With gratitude,
Kyle Moring
[redacted] | [redacted]