From: **Kyle Moring** [redacted]
Subject: Re: DSHS ORR No. A02172026.0450014 Moring
Date: February 23, 2026 at 4:47 PM
To: Decker,Davica (HHSC) davica.decker@hhs.texas.gov

KM

Good afternoon,

Thank you for your email dated February 23, 2026, regarding DSHS ORR No. A02172026.0450014.

I respectfully request reconsideration and/or an additional search based on a clarification: my request does not ask DSHS to "access" the HHSC OIG Referral System or HHSC's open-records tracking system. The identifiers (WP-000049 and A01272026.0450037) were provided only as cross-references to help locate DSHS-held records reflecting receipt, routing/assignment, and disposition of the matter referred to DSHS.

Attachment for reference

Attached is HHSC Open Records Attorney Courtney Ebeier's February 09, 2026 email (PDF) stating that the complaint "was not assigned to an OIG investigator" and "was referred to DSHS," and advising that any DSHS-related information must be requested directly from DSHS.

Requested action (clarified search parameters)

Please treat this message as a clarification/amendment to ORR No. A02172026.0450014 and conduct (or confirm that you have conducted) a reasonable search for DSHS-held administrative records reflecting receipt/intake, routing/assignment, and disposition of the referral, including searches using the following:

1) Search terms/identifiers

- Kyle Moring
- [redacted]
- [redacted]
- WP-000049
- A01272026.0450037
- Courtney Ebeier / Courtney.Ebeier@hhs.texas.gov
- "HHSC OIG" / "Office of Inspector General" / "OIG referral" / "referred to DSHS"
- "Consumer Protection Division" / "Food & Drug Section"
- "Retail Food Establishments" / "Manufactured Foods Operations" / "Foods Group"

2) Offices/channels to include (routing guidance)

Because the underlying complaint concerns the Director of the Food & Drug Section and subordinate employees, please ensure the search includes centralized intake/routing channels where such referrals are commonly handled, including, as applicable:

- Office of General Counsel (OGC) intake/routing channels
- Employee Relations / Human Resources complaint or intake channels
- Any centralized complaint/referral tracking system(s) or shared inboxes used to log and route referrals involving CPD Food & Drug Section leadership/staff, in addition to any program-area files

Conflict-sensitive handling request

Because the complaint concerns senior personnel within the Food & Drug Section and subordinate employees, I respectfully request that Open Records coordinate collection/search through OGC and/or appropriate supervisory/employee-relations channels and avoid delegating the search to the subject employees except to the extent necessary to conduct a reasonable search.

Scope reminder (administrative only)

As in my original request, I seek only administrative records "sufficient to show" DSHS receipt, routing/assignment, and disposition (e.g., DSHS

intake/tracking number; date received; receiving unit; assignment/routing history; and status/close date, if closed). I am not requesting the substance of the complaint or investigative content. If responsive records contain both exempt and non-exempt information, please redact exempt portions and release the remainder.

If records exist but are withheld

If DSHS located responsive records but believes they are confidential or otherwise excepted from disclosure, please identify the specific statutory basis for withholding and release any non-exempt portions.

If DSHS maintains no records at all

If, after a reasonable search, DSHS determines it has no records reflecting receipt or handling of any referral from HHSC OIG regarding this matter, please confirm that explicitly and identify which DSHS offices/units and systems/inboxes were searched to reach that conclusion.

If this clarification must be processed as a new request rather than as an amendment to ORR No. A02172026.0450014, please advise and/or assign a new tracking number and confirm receipt.

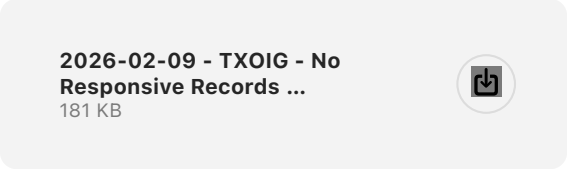
Thank you for your assistance.

With gratitude,

Kyle Moring

[redacted] | [redacted]

Attachment: 2026-02-09 – TXOIG – No Responsive Records (A01272026.0450037).pdf



> On Feb 23, 2026, at 2:20 PM, Decker,Davica (HHSC) <davica.decker@hhs.texas.gov> wrote:
>
> Good afternoon, Mr. Moring,
>
> This email is in response to your open records request. The program area does not have any records responsive to your request.
>
> Program area stated:
>
> We do not have access to HHSC OIG Referral System Ticket ID: WP-000049 and HHSC Open Records reference (cross-reference): A01272026.0450037.
>
> This concludes your request.

Sincerely,

Davica Decker | Legal Assistant IV
Open Records Department | Legal Services Division
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