John Ankrum

From: John Ankrum
Sent: Tuesday, September 16, 2025 8:32 AM
To: Juan Ramirez
Subject: FW: Complaint Forwarded from USDA eCCF
Attachments: eCCF 09-16-2025-002459.pdf

From: Sepulveda,Jaime (DSHS) <Jaime.Sepulveda@dshs.texas.gov>
Sent: Tuesday, September 16, 2025 8:10 AM
To: John Ankrum <jankrum@mpcity.org>
Subject: FW: Complaint Forwarded from USDA eCCF

CAUTION: [EXTERNAL EMAIL]

Good morning,

The Texas DSHS Retail Food Safety Operations received some concerns regarding an establishment in Mount Pleasant, Texas. Please see the email below. **A response that this referral has been received will be greatly appreciated.** Let us know if you have any questions.

Thank you,

Jaime Sepulveda, MPH, RS
Compliance Officer
Retail Food Safety Operations
Texas Department of State Health Services
PO Box 149347 MC 1987 Austin, TX 78714-9347
Phone (512) 834-4561
[redacted]
Fax (512) 206-3791

TEXAS Health and Human Services | Texas Department of State Health Services

From: doug.noveroske@usda.gov <doug.noveroske@usda.gov>
Sent: Tuesday, September 16, 2025 6:04 AM
To: DSHS FOODBORNETEXAS <FOODBORNETEXAS@dshs.texas.gov>; DSHS Food Establishments <FoodEstablishments@dshs.texas.gov>
Subject: Complaint Forwarded from USDA eCCF

WARNING: This email is from outside the HHS system. Do not click on links or attachments unless you expect them from the sender and know the content is safe.

Greetings,
Please see the attached document for information related to a consumer complaint involving a retail-prepared product at a location in your county or state. The information sent is as received from the consumer and complaint details have not been verified by USDA FSIS.

Please contact ccms@fsis.usda.gov if you have any questions.

Thank you.
Douglas Noveroske

"This electronic message contains information generated by the USDA solely for the intended recipients. Any unauthorized interception of this message or the use or disclosure of the information it contains may violate the law and subject the violator to civil or criminal penalties. If you believe you have received this message in error, please notify the sender and delete the email immediately."

John Ankrum

From: Juan Ramirez
Sent: Tuesday, September 16, 2025 3:55 PM
To: Sepulveda,Jaime (DSHS); John Ankrum
Subject: Re: Complaint Forwarded from USDA eCCF
Attachments: Walmart Inspection 9-16-25.pdf

Good afternoon,

Attached is the report with the findings for today's inspection. No violations were found and items are being maintained at temperature in order to prevent food illness. No further follow up is required. If you have any questions please reach out to us.

Thank you,

Juan Ramirez

Health Inspector

Pretreatment Operator

500 N Madison

Mt. pleasant, TX 75455

Email: JRamirez@mpcity.org

City of MOUNT PLEASANT

CONFIDENTIALITY NOTICE: This email is confidential and intended solely for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution or taking of any action in reliance on the

contents of this email transmission is strictly prohibited. Immediately notify the sender and properly destroy any and all information pertaining to this email correspondence.

From: Sepulveda,Jaime (DSHS) <Jaime.Sepulveda@dshs.texas.gov>
Sent: Tuesday, September 16, 2025 8:28 AM
To: John Ankrum <jankrum@mpcity.org>
Cc: Juan Ramirez <JRamirez@mpcity.org>
Subject: RE: Complaint Forwarded from USDA eCCF

CAUTION: [EXTERNAL EMAIL]

Thank you for the response.

Jaime Sepulveda, MPH, RS
Compliance Officer
Retail Food Safety Operations
Texas Department of State Health Services
PO Box 149347 MC 1987 Austin, TX 78714-9347
[redacted]
Fax (512) 206-3791

TEXAS Health and Human Services | Texas Department of State Health Services

From: John Ankrum <jankrum@mpcity.org>
Sent: Tuesday, September 16, 2025 8:26 AM
To: Sepulveda,Jaime (DSHS) <Jaime.Sepulveda@dshs.texas.gov>
Cc: Juan Ramirez <JRamirez@mpcity.org>
Subject: RE: Complaint Forwarded from USDA eCCF

Jamie, we will follow up with Walmart and check the items in the store, but we have no control over how its transported and how long it sits at someone's home outside before it's picked up by the customer.

Juan, please follow up with Walmart, check the storage of good as well in the pickup area, Make sure to attach this email to your case, take pictures of cold holds, and document all temperature. Please respond to this email with your findings. Thanks

From: Sepulveda,Jaime (DSHS) <Jaime.Sepulveda@dshs.texas.gov>
Sent: Tuesday, September 16, 2025 8:10 AM
To: John Ankrum <jankrum@mpcity.org>
Subject: FW: Complaint Forwarded from USDA eCCF

CAUTION: [EXTERNAL EMAIL]

Good morning,

The Texas DSHS Retail Food Safety Operations received some concerns regarding an establishment in Mount Pleasant, Texas. Please see the email below. **A response that this referral has been received will be greatly appreciated.** Let us know if you have any questions.

Thank you,

Jaime Sepulveda, MPH, RS
Compliance Officer
Retail Food Safety Operations
Texas Department of State Health Services
PO Box 149347 MC 1987 Austin, TX 78714-9347
Phone (512) 834-4561
[redacted]
Fax (512) 206-3791

TEXAS Health and Human Services | Texas Department of State Health Services

From: doug.noveroske@usda.gov <doug.noveroske@usda.gov>
Sent: Tuesday, September 16, 2025 6:04 AM
To: DSHS FOODBORNETEXAS <FOODBORNETEXAS@dshs.texas.gov>; DSHS Food Establishments <FoodEstablishments@dshs.texas.gov>
Subject: Complaint Forwarded from USDA eCCF

WARNING: This email is from outside the HHS system. Do not click on links or attachments unless you expect them from the sender and know the content is safe.

Greetings,
Please see the attached document for information related to a consumer complaint involving a retail-prepared product at a location in your county or state. The information sent is as received from the consumer and complaint details have not been verified by USDA FSIS.

Please contact ccms@fsis.usda.gov if you have any questions.

Thank you.
Douglas Noveroske

"This electronic message contains information generated by the USDA solely for the intended recipients. Any unauthorized interception of this message or the use or disclosure of the information it contains may violate the law and subject the violator to civil or criminal penalties. If you believe you have received this message in error, please notify the sender and delete the email immediately."